

# SABIT GROUP PROGRAM

HOTEL MANAGEMENT MAY 13 - JUNE 10, 2006

#### **PROGRAM TOPICS**

## **Financial Management**

Sources of finance

Accounting principles and systems Revenue management and enhancement Cash flow analysis ad forecasting Pricing policy and considerations **Taxation** Financial forecasting and capital budgeting

**New Concepts and Technologies** eBusiness strategies IT applications in hotel management Entry systems Revenue maximization strategies In-room entertainment and information Incentive travel promotions

#### **Operations**

Food and beverage Kitchen management Food handling and preparation Service management Cost control systems Physical structure Engineering Maintenance Housekeeping Conference and convention services Event planning and management Catering Audio/video equipment services Service management

**Business centers** Tourism and transport services

Guest services

Front desk Room service

## **Business Development**

Marketing and branding Market research and analysis Advertising and promotion Sales Franchising/property acquisition

#### **Human Resources**

Staffing needs and analysis Recruitment Training and retention Staff benefits, health and safety Staff and management relations

This is not an exhaustive list. Host companies are invited to discuss any of these and other topics related to hotel management or hospitality services. For more details on specific interests, or to learn how you can participate, please contact:

### **Ilona Shtrom**

(202) 482-0073

Ilona.Shtrom@mail.doc.gov

